



# Newsletter



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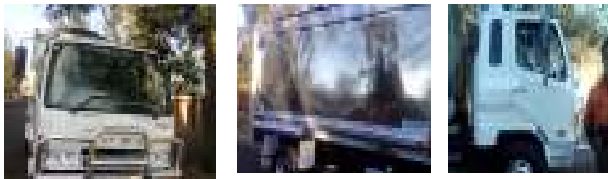
## New Equipment

Agile Arbor has purchased a new Bandit Stump Grinder Model 2100SP to expand the capabilities of the company.



## New Truck

Agile Arbor has purchased a new Fuso Fighter 6 truck with 15m<sup>3</sup> bin capacity to the growing company and to streamline work.

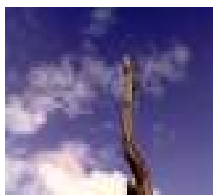


## Staff Training

All staff at Agile Arbor has recently completed an Aerial Tree Rescue Course at Total Height Safety. This course is an important part of our ongoing commitment to Occupational Health and Safety within the company.



Staff training



and having fun

## Agile Arbor achieves Certification



Agile Arbor Pty Ltd is proud to announce that we achieved certification to the ISO9001:2000 standard on the 16<sup>th</sup> May 2006 from **Benchmark Certification**.

Being certified mean:

1. We are committed to quality, customer care and satisfaction.
2. Our system is regularly reviewed by an external auditor and therefore we have to prove that we are following approved processes
3. We are now able to use the Certification Logo above to demonstrate our compliance both in Australia and internationally.

As a Certified Organisation we have demonstrated that we:-

1. Document our systems (and identify many opportunities where we could deliver even better service).
2. Document all areas for improvement.
3. Perform internal audits identifying areas for improvement.

If you have any feedback our Management Representative, Ms Jenni Collisson, would be pleased to talk with you on 02 6334 2544.

Being certified is further demonstration of our commitment to you. We thank you for your going support and loyalty.

Gregor van Emmerik